

e-Learning Certification Programs

2025

Inspiring Excellence in Procurement & Supply Chain





ISM-India



ISM-INDIA is centre of excellence mentoring, training, and certification forsupply professionals. Our programs chain professionals deliver strategicand real sustainable value to their organizations. The quality of the program and rangeof training are designed to suit professionals at all levels.All our courses are balanced combination of lectures, case studies and workshops. A key differentiator of our approach is commitment to transferringknowledge so your organization can sustain build and improvements on its own.





The Mission of ISM-INDIA is to take:

- •Leadership in Setting Standards & Bench-Marking
- •Supply Management Professionals Development
- •Be the Voice of India Supply Management Professionals to the World
- •Be the Government Advocacy for Procurement & Supply Management



Inspiring Excellence in Procurement & Supply Chain





01

Management level

- CPP (Certified Procurement Professional)
- CSM (Certified Supply Manager)
- CCM (Certified in Category Manager)
- CPSP (Certified Professional in Sustainable Procurement)
- CSPL(Certified ISO 20400 Sustainable Procurement Leader)
- CPSCM (Certified Professional in Supply Chain Management)

02

Executive level

- AIP (AI in Procurement)
- CPSS (Certified Professional in Strategic Sourcing)
- ECN (Executive Certificate in Negotiation)
- ABP (Accredited Blockchain Professional)
- CPLM (Certified Professional in Logistics Management)
- PDPP (Professional Diploma in Public Procurement)

03

Beginner level

CPE (Certified Procurement Executive)



Every job requires a specific set of knowledge and skills and this varies depending on the type and complexity of the job. CPP certificate training is all about providing a way of building the skills and knowledge people need to perform their current job.

Learning Objectives:

- Learn the role of Procurement & its Evolution
- Concept of Strategic Sourcing & Category Management
- Analysis of Spend Data to Develop Future Strategy
- Analyse the Existing Supply Base and its Segmentation
- Develop Supplier Qualification and Evaluation Criteria
- Develop Sourcing Strategy
- Negotiation Strategies and Tactics to Get the Best Deal
- Contract Management
- Managing Supplier Performance & Relationship
- Legal Implications of Procurement
- AI and Digital Transformation
- Sustainability and Procurement

Course Content

- Overview of Procurement & Supply Management
- Developing Procurement Plan
- Procurement Cycle
- Cost & Price Analysis
- Sourcing
- Strategic Sourcing
- Category Management
- Effective Negotiation
- Legal Implications of Procurement
- Contract Management
- Supplier Relationship Management
- Digital Transformation

Other Details:



Course Fee





Students



Duration





Course learning hours 30 hrs

Members: ₹ 20,000/-Non-Members: ₹ 25,000/- 2500+



In many companies, procurement, perhaps more than any other business functions is wedded to routine. Most of the procurement management skills were formed 20 years back in an era of relative stability, and they have not changed. Now especially after the recent pandemic, no company can lag behind to cope with disruptions. There is an urgent need to build resilience, agility, and flexibility in the procurement & supply chain. This certification program aims at transforming procurement from a Reactive to a Strategic Function.

Learning Objectives:

- Basic of Procurement
- Strategizing Procurement
- Strategic Sourcing
- Effective Negotiation
- Contract Management
- Supplier Relationship Management
- Future of Procurement (Digital Transformation)

Other Details:









Course Fee

Students

Duration

Course learning hours

Members: ₹ 20,000/-Non-Members: ₹ 25,000/- 2000+

6 Months

30 hrs

Course Content

- Role of Procurement in Supply Chain
- Evolution of Procurement & SCM
- Strategic Procurement Tools
- Value Engineering Vs. Value Analysis
- Data Collection and Spent Analysis
- Market Research
- Supplier Evaluation & Selection
- Strategies and Tactics
- Preparing for Negotiation
- Practical Tips
- Formation of Contract
- Types of Contract
- Disputes Resolution
- KPIs and SLAs
- Supplier Performance Management
- SRM Framework
- Supplier Certification
- Overview of Disruptive Technologies



This course is ideal for procurement & supply chain professionals who are responsible for creating competitive environments and identifying cost savings opportunities. It is also highly useful for professionals who are responsible for supply chain processes and developing strategies. Category management is a strategic approach to transform procurement from tactical level to strategic level with a focus on value addition.

Learning Objectives:

- Evolution of Procurement
- Overview of Category Management
- Opportunity Identification (Spend Analysis)
- Opportunity Development
- Conduct Auctions & RFx
- Shape & Negotiate Proposals
- Sourcing Strategy to Best Position the Company in the Market
- Contracting & Supplier Management
- Embarking on a Digital Category Management Journey

Course Content

- Understanding Category Management
- Evaluation of Procurement
- Category Management Cycle
- Framework
- Spend Analysis
- Marketing Analysis (Intelligence)
- SWOT & PRETO Analysis
- Defining & Opportunity Analysis
- Implement & Managing CM
- Category Strategy
- Supply Positioning Model
- Supplier Relationship Management
- Elements of Contracting

Other Details:









Course Fee

Students

Duration

Course learning hours

6 Months 20 hrs

Members: ₹ 15,000/-Non-Members: ₹20,000/- 2500+



This certification program is a critical avenue for fostering Sustainability, as it allows the organizations to make responsible choices for acquiring goods and services. By adopting sustainable practices, governments can lead by example, reduce their environmental footprint, and contribute to the overall transition toward a more sustainable and environmentally responsible economy. This training program will empower the professionals with Knowledge and skills to excel in this vital field.

Learning Objectives:

- UN Sustainable Development Goals relevant to Procurement.
- Sustainable Procurement Framework & Implementation.
- Reviewing all steps of Public Procurement to promote Environmental Procurement.
- Legal & Social Aspects of Sustainable Procurement.
- Need Assessment & Evaluation of Sustainable Procurement Criteria.
- Use ISO 14001 (EMS), ISO 20400 & ISO 26000 Sustainable Procurement Guidance.
- Environmental Conservation & Protection in the Supply Chain
- Managing Environmental Performance and Reporting.

Course Content

- Introduction to Sustainable Procurement
- Strategic Aspects of Sustainable Procurement
- Needs Assessment
- World Bank Perspective on Sustainable Procurement
- Economic Aspects
- Evaluation of Offers
- Carbon Footprints, Circular Economy & Waste Reduction
- Role of ISO 14001, ISO 20400 & ISO 26000
- Priority Sectors for Sustainable Procurement
- Technology & Innovation in Sustainable Procurement

Other Details:









Course Fee

Students

Duration

Course learning hours

1900+

6 Months

30 hrs

Members: ₹ 15,000/-Non-Members: ₹20,000/-



ISO 20400 is the first International Standard for Sustainable Procurement, providing guidance to organizations on integrating sustainability into procurement processes. This e-certification training is designed to help professionals understand and implement sustainable procurement principles, ensuring ethical, social, and environmental considerations in supply chain management.

Learning Objectives:

- Understand ISO 20400 principles and sustainable procurement.
- Learn to implement sustainable procurement in organizations.
- Use tools to evaluate suppliers on sustainability.
- Apply risk management for ethical sourcing.
- Embed social and environmental responsibility in procurement policies.
- Ensure compliance with global sustainability goals (SDGs, ESG, CSR, circular economy).
- Receive certification upon completion and assessment.

Course Content

- Introduction to ISO 20400
- Sustainable Procurement Framework
- Planning and Integrating Sustainability
- Procurement Process Implementation
- Performance Evaluation & Continuous
 Improvement
- Case Studies & Practical Applications
- Final Assessment & Certification

Other Details:



Course Fee



Students



Duration



Course learning hours

10 hrs

Members: ₹ 9,999/-Non-Members: ₹12,500/- 100+



The Certified Professional in Supply Chain Management (CPSCM $^{\text{\tiny M}}$) program offers a structured understanding of modern supply chain functions, strategies, and best practices. Designed for professionals in both public and private sectors, the course covers procurement, logistics, inventory, demand planning, and risk management. Updated for the digital era, the CPSCM $^{\text{\tiny M}}$ promotes a shift from traditional to strategic supply chain management, supporting efficiency, transparency, and alignment with global standards.

Learning Objectives:

- Gain a solid understanding of the end-to-end supply chain process.
- Learn how to align supply chain strategy with business objectives.
- Understand best practices in demand planning, inventory control, logistics, and supplier collaboration.
- Explore digital innovations shaping the future of SCM (AI, IoT, blockchain).
- Develop a basic toolkit for identifying and mitigating supply chain risks.

Course Content

- Basics of SCM
- Strategy and Planning
- Sales & Operations Planning (S&OP)
- Sourcing & Procurement in SCM
- Operations Management
- Logistics Management
- Sustainable SCM
- Digital Transformation of SCM

Other Details:









Course Fee

Students

Duration

Course learning hours

Members: ₹ 20,000/-Non-Members: ₹25,000/- 100+

6 Months

15 hrs



This comprehensive course delves into the transformative role of artificial intelligence in procurement. You'll explore how AI can be applied across various procurement functions, from strategic sourcing and supplier management to contract negotiations and spend analytics. Through case studies and hands-on exercises, you'll learn how AI-driven insights can lead to better decisionmaking, cost reduction, and risk mitigation. By the end of the course, you'll be equipped with the knowledge to implement AI solutions that enhance procurement efficiency and drive business value

Learning Objectives:

- Understand the transformative role of AI in procurement functions.
- Explore AI applications in strategic sourcing, supplier management, contract negotiations, and spend analytics.
- Learn how AI-driven insights enhance decision-making, reduce costs, and mitigate risks.
- Gain hands-on experience with AI tools and technologies in procurement.
- Analyze real-world case studies and success stories.
- Acquire the knowledge to implement AI solutions for improved procurement efficiency and business value.

Course Content

- Overview & Setting the Context
- Introduction to AI in Procurement
- AI Technologies in Procurement
- Data Management
- AI Applications in Procurement
- Hands-On AI Tool Demonstration
- Case Studies & Success Stories
- Implementation of AI in Procurement

Other Details:



Course Fee





Students



Duration



Course learning hours

25 hrs

Members: ₹ 18.000/-Non-Members: ₹24,000/- 2000+



Strategic sourcing enhances efficiency and value, ultimately impacting the profitability of your entire organization. In this course, you'll learn how to develop and implement a procurement strategy that aligns with your overall competitive strategy. This certification program meant for individuals ready to expand their skill sets in the field of strategic procurement & supply management.

Learning Objectives:

- Understand strategic sourcing and its impact on efficiency and profitability.
- Develop and implement procurement strategies aligned with business goals.
- Conduct internal research, track performance, and analyze markets.
- Collect supplier information and create sourcing strategies.
- Manage implementation, solicit and evaluate offers, and negotiate effectively.
- Prepare transition plans for new suppliers.

Course Content

- Overview of Strategic Sourcing
- Strategic Transformation
- Conduct Internal Research
- Track the Performance Metrics
- Conduct Market Analysis
- Collect Supplier Information
- Developing Sourcing Strategy
- Manage Implementation Plan
- Solicit & Evaluate Offers
- Negotiation Process (Face to face or e – Auction)
- Prepare Transition Plan for New Suppliers

Other Details:



Course Fee



Students



Duration



Course learning hours

15 hrs

Members: ₹9,999 Non-Members: ₹12,500/- 1500+



Being able to negotiate the best possible deals with your suppliers can mean the difference between success and failure. The good news is, it's a skill you can practice and master.

This certification program, you will learn how to prepare for, and conduct, a negotiation in a professional way. You will see how a well-prepared negotiation can substantially increase your chances of success, how to set realistic and achievable negotiation objectives and targets, and how to develop an effective negotiation strategy. The art of questioning, active listening and the use of tactics and different persuasion techniques will also be explored.

Learning Objectives:

- Recognize the Steps Contained Within a Negotiation Process
- Plan and Prepare for a Negotiation
- Recognize Different Styles of Negotiation
- Identify Arrange Techniques and Tactics to Use Throughout a Negotiation Process
- Apply to learn Through Negotiation Role-Plan.

Course Content

- The Balance of Power
- Setting Objectives
- Variables and Options
- Setting Targets
- Determining the Negotiable Zone
- Developing the Strategy & Tactics
- Formalizing the Agreement.
- Monitoring and Managing the Implementation
- Evaluating your Negotiation
 Performance

Other Details:



Course Fee



Students



Duration



Course learning hours

15 hrs

Members: ₹ 8,999/-Non-Members: ₹12,499/- 1000+



Blockchain is one of the most talked-about technologies in the business right now. Blockchain Technology has the potential to drive major changes and create new opportunities across various functions-from procurement, supply chain management, finance, healthcare, etc.

Learning Objectives:

- Understand the Concept and Objectives of Blockchain
- Gain Complete Knowledge of Blockchain Data Structures and Identifiers
- Build Blocks and Addict to Blockchain with the Help of Mining
- Get Detailed insights for its use in Procurement, Logistics, and Supply Chain

Course Content

- Introduction to Blockchain
- Blockchain Data
 Structures
- Creating the BlockchainMining
- Smart Contract
- Types of Blockchain Protocol
- Consensus in Blockchain
- Emerging Trends in Blockchain
- Blockchain Use Cases

Other Details:



Course Fee



Students



Duration



Course learning hours

12 hrs

Free for Members Non-Members: ₹11,999/- 1000+



The Certified Professional in Logistic Management (CPLM) program is designed to equip professionals with advanced strategies, best practices, and hands-on insights to tackle modern logistics challenges. Whether you manage transportation, warehousing, inventory, or distribution, this program will empower you to drive efficiency, reduce costs, and enhance supply chain visibility.

Learning Objectives:

- Understand Core Logistics Functions
- Optimize Transportation & Distribution
- Enhance Warehousing & Inventory Control
- Leverage Digital Technologies in Logistics
- Improve Cost Efficiency & Risk Management
- Implement Sustainable Logistics Practices
- Apply Learnings to Real-World Scenarios

Course Content

- Overview
- Introduction to Logistic Management
- Transportation Management
- Contract Lifecycle Management
- Warehousing & Storage Solutions
- Packaging Strategies & Costing
- Inventory Management & Logistics Strategies
- Sustainability Trends & Market Insights
- Emerging Technologies in Logistics
- Research Paper
- Case Studies

Other Details:









Course Fee

Students

Duration

Course learning hours

6 M

10 hrs

Members: ₹20,000/-Non-Members: ₹25,000/- 100+



PDPP™ (Professional Diploma in Public Procurement) certification program provides learners with a comprehensive knowledge of policies, Procedures & processes of public procurement. This aims at professionalizing the public procurement activities. This program is based on the content of earlier certification developed by The World Bank.

However to cater the needs of digital era, course content has been revised. This will facilitate the transformation of public procurement from tactical to strategic level and promote Digital India initiatives.

Learning Objectives:

- Prepare Specification of Goods & Services.
- Prepare Tender Documents for Goods, Services & Civil Works.
- Prepare Contract Notice.
- Establish Award Criteria and Guidelines to Evaluate Tenders.
- Preparing the Score Mechanism and Justifying the Contract Award Recommendation
- Manage Supplier Performance.
- Digitalization of Procurement Processes.
- Transformation from Tactical To Strategic Procurement.

Course Content

- Introduction to Procurement and Public Procurement
- Public Procurement. Framework in India
- Categories and Methods of Procurement
- Public Procurement. **Operations**
- Contract Management and Closure
- Public Procurement and Good Governance
- International Practices in Public Procurement
- Public Procurement of Civil Works
- Public Procurement of Services
- Logistics in Public Procurement
- Understanding Strategic Sourcing
- E-Procurement

Other Details:









Course Fee

Students

Duration

Course learning hours

Members: ₹15,000/-Non-Members: ₹20,000/- 500+

6 Months

30 hrs



The CPE Certificate demonstrates your high-level achievement of standards in skills, professional knowledge and best practice in Procurement.

This course is ideal for procurement professionals in any industry who are responsible for creating competitive environments, identifying cost savings opportunities, supply chain processes and developing strategies to support supply chain performance.

Learning Objectives:

- Understand the Concept of Supply Chain Management and How it has Evolved
- Specifying the Product or Service
- Understand the Process of Specifying Requirements and Planning Supply
- Analyzing Supply Markets
- Developing Supply Strategies for Different Categories of Products and Services
- Developing the Framework for Supplier Appraisal
- Learn Different Approaches to Assess the Suppliers
- How to Obtain and Select Offers From Suppliers in a Professional Manner
- Negotiation and Awarding the Contract.
- Managing the Contract to Ensure Cost-Effectiveness and Efficiency

Course Content

- Introducing PSM
- Understanding Corporate Environment
- Specifying Requirements
- Analyzing Supply Market Developing Supply Strategy
- CPE Short Listing Suppliers
- Obtaining & Evaluating Offers
- Effective Negotiation
- Contract Formation

Other Details:







Students



Duration



Course learning hours

15 hrs

Free for Members Non-Members: ₹14,999/- 1000+





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